

*Whisper***KOOL**®
The Future of KOOL

KEEP
CALM
AND
DRINK
WINE

CONTRACTOR BOOKLET

*Whisper***KOOL**®

☎ 1.800.343.9463

🌐 www.WhisperKOOL.com

WHY WHISPERKOOL?

At WhisperKOOL, our highest priority is customer satisfaction—it is the standard by which we measure our success. For over twenty years, we have been a leader in product innovation, designing systems specifically for wine cellars in both residential and commercial applications. Our systems can be installed in any mounting location to solve the cooling requirements of climate-controlled environments, offering the most complete product line available for proper wine storage in the industry.

We take pride in our innovative approach to addressing challenges in the wine storage market. Our systems are engineered to provide precise cooling solutions while maintaining optimal humidity levels between 50-70%—a critical factor in preserving the integrity of fine wine. Unlike traditional air conditioning units that rapidly cool and remove too much humidity, WhisperKOOL systems cool slowly and evenly, ensuring corks remain moist and wines are protected from oxidation.

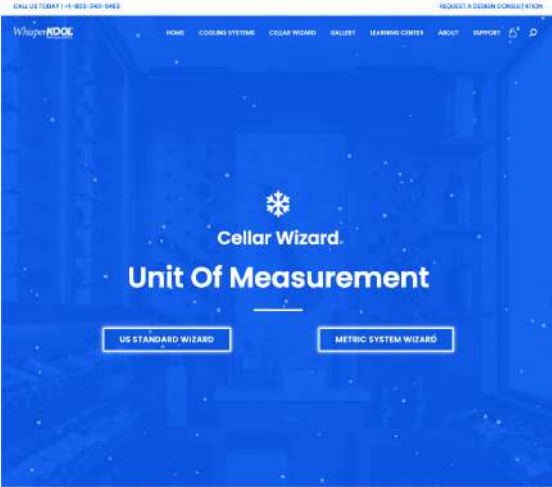
Our commitment to quality extends to every level of our business. Each WhisperKOOL system is built using high-quality components and is backed by a robust warranty and preventive maintenance program. With a culture rooted in mutual respect and continuous improvement, our team is dedicated to protecting our clients’ investments in fine wine, ensuring they can enjoy perfect storage conditions for years to come.

IDEAL WINE STORAGE ENVIRONMENT & CONSTRUCTION

- ◆ 55°-57° F for proper long term storage of all wine
- ◆ 45-65% humidity range
- ◆ Dark room environment
- ◆ No vibration or movement of bottles
- ◆ Wine bottles stored horizontal so corks do not dry out
- ◆ Proper cellar construction
 - ◆ Walls & Ceiling w/vapor barrier and insulation
 - ◆ Glass to be double pane
 - ◆ Door with sealed jamb
 - ◆ Low heat lighting

BTU SYSTEM SIZING CELLAR WIZARD

Refer to www.WhisperKOOL.com/cellar-wizard to access the Cellar Wizard. We ask a series of questions about the cellar construction to determine the room heat loads and capacities so contractors can determine the proper cooling system to install



PURCHASE WHISPERKOOL SYSTEMS:
Contact your account manager, or scan the QR code to order online:



FOR REPLACEMENT PARTS:
CALL: 1-800-343-9463
EMAIL: parts@whisperkool.com

FOR SERVICE & INSTALLATION QUESTIONS:
CALL: 1-800-343-9463
EMAIL: support@whisperkool.com

FOR WARRANTY INQUIRIES:
CALL: 1-800-343-9463
EMAIL: warranty@whisperkool.com

FOR BTU SIZING & PRODUCT SPECS:
CALL: 1-800-343-9463
EMAIL: sales@whisperkool.com
VISIT: www.whisperkool.com/cellar-wizard

FOR ORDER QUESTIONS:
CALL: 1-800-343-9463
EMAIL: orders@whisperkool.com

HOURS OF OPERATION:
MONDAY - FRIDAY
6:00AM - 4:00PM PST

SC PRO SERIES (Through-The-Wall Self-Contained Unit)

Optional Add-Ons: UV-C Lighting System, Ducting Kit, Exterior Grill

MODEL	BTU @85°	CUFT @55°	DIMENSIONS L" x W" x H"	WEIGHT
SC PRO 2000	1453	300	17.5 x 14.25 x 15.75	65 lb
SC PRO 3000	2049	650	17.5 x 14.25 x 15.75	65 lb
SC PRO 4000	2253	1000	17.5 x 14.25 x 15.75	65 lb
SC PRO 8000	4241	1500	21.64 x 14.25 x 22.56	104 lb



SLIMLINE LS (Through-The-Wall Self-Contained Unit)

Optional Add-Ons: UV-C Lighting System

MODEL	BTU @85°	CUFT @55°	DIMENSIONS L" x W" x H"	WEIGHT
SLIMLINE LS	2612	650	21.5 x 22.16 x 10.33	81 lb



EXTREME ti/tiR SERIES (Through-The-Wall Self-Contained Unit)

Optional Add-Ons: UV-C Lighting System, Ducting Kit, Exterior Grill, 24V Conversion Kit

MODEL	BTU @85°	CUFT @55°	DIMENSIONS L" x W" x H"	WEIGHT
EXTREME 3500 ti/tiR	3175	800	28 x 14.25 x 15.75	115 lb
EXTREME 5000 ti/tiR	4126	1250	28 x 14.25 x 15.75	115 lb
EXTREME 8000 ti/tiR	6131	2000	28 x 14.25 x 22.5	150 lb



EXTREME FULLY-DUCTED SERIES (Ducted Self-Contained Unit)

Optional Add-Ons: UV-C Lighting System, Ducting Kit, Exterior Grill, 24V Conversion Kit

MODEL	BTU @85°	CUFT @55°	DIMENSIONS L" x W" x H"	WEIGHT
EXTREME FD 3500	2688	800	39.5 x 14.25 x 22.5	115 lb
EXTREME FD 5000	3794	1250	39.5 x 14.25 x 22.5	115 lb
EXTREME FD 8000	5760	2000	39.5 x 14.25 x 26	150 lb



PHANTOM SERIES (Ducted Self-Contained Unit)

Optional Add-Ons: UV-C Lighting System, 24V Conversion Kit

MODEL	BTU @85°	CUFT @55°	DIMENSIONS L" x W" x H"	WEIGHT
PHANTOM 3500	4060	800	48 x 15.75 x 22.75	115 lb
PHANTOM 5000	5521	1250	48 x 15.75 x 22.75	115 lb
PHANTOM 8000	6025	2000	48 x 15.75 x 22.75	115 lb





SPLIT SYSTEM SPECIFICATIONS

CEILING MOUNT SERIES (Ductless Split System)

Optional Add-Ons: 24V Conversion Kit, Exterior Enclosure

MODEL	BTU @85°	CUFT @55°	Dimensions L" x W" x H"	WEIGHT
CM MINI	2640	500	22.05 x 11.08 x 11.34	40
CM 4000	5351	1000	35.75 x 14.5 x 12.75	80
CM 8000	5544	2000	35.75 x 14.5 x 12.75	80
CM TWIN 9000	9183	3000	35.75 x 14.5 x 12.75 (x2)	160lbs
CM TWIN 12000	11306	4000	35.75 x 14.5 x 12.75 (x2)	160lbs



PLATINUM SERIES (Ductless Split System)

Optional Add-Ons: UV-C Lighting System, 24V Conversion Kit, Exterior Enclosure

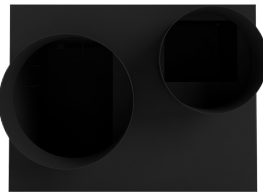
MODEL	BTU @85°	CUFT @55°	Dimensions L" x W" x H"	WEIGHT
PLATINUM MINI	2492	500	13 x 20 x 10.5	40 lb
PLATINUM 4000	4315	1000	16.1 x 20.5 x 15.5	57 lb
PLATINUM 8000	4834	2000	16.1 x 20.5 x 15.5	57 lb
PLATINUM TWIN	7959	3000	16.1 x 20.5 x 15.5 (x2)	114 lb



FULLY-DUCTED PLATINUM SERIES (Ducted Split System)

Optional Add-Ons: UV-C Lighting System, 24V Conversion Kit, Exterior Enclosure

MODEL	BTU @85°	CUFT @55°	Dimensions L" x W" x H"	WEIGHT
FD PLATINUM 4000	4096	1000	16.1 x 20.5 x 15.5	57 lb
FD PLATINUM 8000	4798	2000	16.1 x 20.5 x 15.5	57 lb
FD PLATINUM TWIN	7850	3000	16.1 x 20.5 x 15.5 (x2)	114 lb



QUANTUM SERIES (Ducted Split System)

Optional Add-Ons: UV-C Lighting System, 24V Conversion Kit, Exterior Enclosure

MODEL	BTU @85°	CUFT @55°	Dimensions L" x W" x H"	WEIGHT
QUANTUM 9000	10786	3000	29.5 x 30.9 x 19.8	96 lb
QUANTUM 12000	13844	4000	29.5 x 30.9 x 19.8	96 lb
QUANTUM 18000	16243	5000	29.5 x 30.9 x 19.8 (x 2)	192 lb
QUANTUM 24000	25317	7500	29.5 x 30.9 x 19.8 (x 2)	192 lb



SPLIT SYSTEM SPECIFICATIONS

CONDENSERS (High-Efficiency, & Omni)

Optional Add-Ons: Optional Ducting Kit, & Exterior Enclosure

MODEL	Dimensions L" x W" x H"	WEIGHT
OMEGA MINI	23 x 15.75 x 15.3	75 lb
H.E. MINI	13 x 20 x 10.5	33 lb
OMEGA 4000	23 x 15.75 x 15.3	75 lb
H.E. 4000	16.1 x 20.5 x 15.5	54 lb
OMEGA 8000	23 x 15.75 x 15.3	86 lb
H.E. 8000	16.1 x 20.5 x 15.5	54 lb
H.E. 9000	31.18 x 10.75 x 23.25	64 lb
H.E. 12000	31.18 x 10.75 x 23.25	84 lb
H.E. 18000	31.18 x 10.75 x 21.18	116 lb
H.E. 24000	31.18 x 10.75 x 23.25	171 lb



Ductless Omega Condenser



Ducted Omega Condenser



H.E. Condenser

SHIPPING POLICY



SHIPPING LEAD TIMES:

Our general lead time is 5 business before shipping. Due to unforeseen circumstances we cannot guarantee shipping or delivery times.

EXPRESS SHIPPING:

If you need shipping that is faster than ground service, please call us at 800-343-9463 with the model number, city, and zip code so we can get a quote for an express shipping rate.

