JOB**TREAD**

Construction Management Software Reviews & How JobTread Compares

By: Anna Hunter

Every software company can produce a list of reasons why their product stands out from the competition. While we could easily do that too, we'd rather have customers share their perspectives. After interviewing several contractors who have switched from other construction management software to JobTread, we found nine major themes that highlight the differences between them.

Price & Affordability

After paying hefty subscription fees for other software, contractors were both surprised and relieved to find that JobTread was much more affordable, without compromising their access to a similar batch of features. Also mentioned was the simplicity of the JobTread pricing structure. Rather than selecting a price bracket based on features, JobTread customers have access to all features. This guarantees that there is no limit to how JobTread supports their success, as they are only paying for the number of internal users they have in the system.

"I am impressed by the organization and simplicity you get from JobTread at such a good price. It's the best bang for your buck."
- AJ

Ease of Use

JobTread is described as easy to use while Buildertrend was overwhelming. Contractors further explained that the JobTread interface is simple, straightforward, and visually appealing and that the Buildertrend platform was difficult to learn and cumbersome to navigate. JobTread's seemless user experience is enhanced by fully integrated features, eliminating the need for double entry and reducing chances for error.

"Price was the original reason I looked at JobTread. That made it an easy decision. You're still providing the same value at a much lower price."
- Kevin C.

Simplicity

JobTread is described as simple while other software was described as complicated. Many were overwhelmed when trying to navigate the other platforms and, as a result, didn't use all the features within the system.

Even with several new features added to JobTread, it has remained easy to use and straightforward. Additionally, all features within JobTread are integrated, eliminating the need for double-entry and reducing chances for error.

"My brain works very much how the JobTread software is created. It is super easy to use. My previous software was really confusing and I never understood how you were supposed to flow through the system."
- Lindsay R.

Team Adoption

JobTread tends to be much more user-friendly for employees, customers, and vendors. Users frequently compliment the system saying it is organized, professional, and simple to learn. When using other software, contractors struggled to teach team members how to navigate the platforms which often resulted in the need to pay for their employees to attend training. Also, some team members and customers became frustrated when trying to use other software, which caused them to fall back into their "old ways" of doing things. The simplicity of JobTread empowers contractors to train their own employees with continued, free unlimited training on an as-needed basis.

"I've had zero complaints from customers when they use the JobTread customer portal. With my previous software, people just weren't willing to utilize it. JobTread is just simple and inviting enough so my customers don't mind using it."
- Kevin C.

Ability to Customize

While all construction management software is built to assist contractors in managing their construction projects, JobTread is more adaptable to meet the needs of a variety of contractors. Lindsay R. shared that within JobTread "customization is in the right places to where it can meet the needs of all types of contractors." When adopting JobTread, contractors don't need to change existing business processes as JobTread can adapt to their current systems and workflows. Other software platforms are described as too rigid to adapt to contractors' existing business practices as their customization options are limited.

"JobTread has made my life so much easier. It's because you allow us to make changes that are needed. My previous software did not. I had to use whatever language is already in the system. The layout in my previous software is how they want it, not how I need it."
- TJ W.

Customer Support
Contractors benefit from a "coaching relationship" with a dedicated JobTread Customer Success Manager, prioritizing high communication and accessibility. This relationship differed from previous experiences with software customer support, describing their interactions as standardized, rigid, and less personal. Contractors stressed that the JobTread team listens, response times are fast, and they are always helpful. JobTread's in-app Help Desk is also valuable as contractors' work is not interrupted by opening several web browsers when seeking guidance.

"Customer success is always available at JobTread. If I text, email or call, they always respond very quickly. At my previous software, I couldn't get ahold of a live person... it was almost impossible."
- Valerie T.

Implementation Process
JobTread's fast, personalized onboarding and unlimited free training far exceeds the standardized, drawn-out onboarding and paid training offered by other software options. The 5-step implementation process to get JobTread up and running can be completed within 1 week to 1 month, depending on the contractor's desired timeline. The process to implement other software platforms is often difficult and lengthy. One of the contractors mentioned that the implementation for their previous software took over 7 months and they were thrilled to share that they implemented JobTread within 1 week!

"The cost of training with my previous software was outrageous and the onboarding was rigid. JobTread training is free and onboarding was extremely flexible. JobTread is just much more simple."
- TJ W.

Integrations
With JobTread, contractors can take advantage of the endless opportunities to integrate other software through one of the native integrations or by leveraging JobTread's open API with Zapier. Kevin C. shared that the ability to integrate with other systems brings his processes "full circle." Many other software platforms rely on native integrations and API limitations result in restricted integration options.

"I really like how we can connect things together with integrations. I never even tried to connect other software to my previous program because it was so clunky."
- Lindsay R.

Speed & Accessibility
The JobTread platform is exceptionally fast unlike other software where contractors are often waiting for pages to load. Additionally, all JobTread features are accessible on mobile devices while the mobile app for other software platforms often have limited features, requiring many tasks to be completed on a computer. Customers and vendors can also access their JobTread portals more easily as they are not required to create a login or download an app.

"My previous software required subcontractors and customers to download apps and be tech-savvy to use it. JobTread relieves that burden because it doesn't require customers and subcontractors to download anything. It is easy for them to use."

All-In-One Software
Our competition can do some of what we do, but none of them can do everything. Here are some of the powerful tools you will find in JobTread:

Feature	
Lead Management (CRM)	✓
Custom Web Forms	✓
Templates & Cost Catalog	✓
Bid Requests	✓
Estimates	✓
Customer Selections	✓
Contracts & eSignatures	✓
Purchase Orders	✓
Daily Logs	✓
Tasks & Scheduling	✓
Time Tracking	✓
Files, Photos, & Videos	✓
Customer & Vendor Portals	✓
Custom Views & Reporting	✓
Change Orders	✓
Customer Invoices	✓
Collect Online Payments	✓
Sub & Vendor Bills	✓
Job Costing	✓
QuickBooks Online Integration	✓
QuickBooks Desktop Integration	✓
Slack Integration	✓
Zapier Integration	✓
Open API	✓
Mobile Access to All Features	✓

Features
JobTread's feature list is growing quickly and the number of features available already align with the features offered by alternative construction management software. Yet regardless of the number of features a software offers... the most important question is if people are using it. The scale tips toward JobTread when describing the quality of features offered. Bryan W. shared that "JobTread's features are easy to

use and much less complicated than other software I have used."
JobTread's features are described as easier to use, higher quality, user-friendly, integrated, customizable, automated, and impressive.

"The way JobTread is set up is very user-friendly. I can't stress this enough. With my previous software, it was difficult to figure out how different parts of the software work together and interconnect."
- Duane H.

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"After trying 4 different software systems, I came across JobTread which is easy to use, simple, and everything is integrated with Quickbooks. JobTread's innovative product helped us sell $1 Million this year."
- Luan N.

Learn more at
https://www.jobtread.com

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